Carl's PLACE

FREIGHT SHIPPING CHECKLIST

What is a freight delivery?

Items requiring a freight delivery will ship on a pallet via a semi-truck and trailer.

What items require a freight delivery?

Any Carl's Place orders that include 2" EMT Pipes for a Pro Enclosure or Panel Kits for a Built In Golf Room Kit will require a freight delivery.

If your order has to ship freight, be sure to check off the following items:

Accessibility check: Confirm that your specific address is accessible for a freight delivery, meaning a semi-truck and trailer. Be prepared to break down the shipment and transport it if necessary.

Liftgate Service: If your location lacks a forklift or loading dock, this service is essential. A liftgate is a piece of equipment that lowers shipments to the ground from the back of a truck. Liftgate service can be added on our website.
NOTE: Additional handling by the recipient will be required.

Scheduling Delivery: Expect a call from the carrier to schedule a delivery appointment. Ensure someone is available to accept the delivery upon arrival.

Be Aware of Potential Extra Fees: Charges may apply if:
-the delivery driver assists with carrying/hauling boxes
-offload times exceed 15 minutes
-the driver has to attempt redelivery